

# PRIVACY POLICY

This privacy policy (“policy”) will help you understand how Reflex Driving School, LLC (“Reflex”) uses and protects the data you provide to us when you visit and use [www.reflexdrivingschool.com](http://www.reflexdrivingschool.com) (“website”, “service”).

## What User Data We Collect

What personally identifying information and other data we collect for each visitor to our website, we receive information concerning the usage of our website by that visitor, including the visitor’s IP address, information concerning the visitor’s browser and/or operating systems, and other access-related information. In addition, we (or a third party acting on our behalf) may use “cookies” or other tools in order to learn such things as whether an email is opened, how a visitor uses our website, which pages are viewed and for how long, and whether a visitor returns to our website. We also collect data that you personally enter into the Website, and data that you provide to our administrative representative at Reflex Driving School, LLC. We may collect this information in connection with inquiries, purchases, promotions, email correspondence, and online registration. We may also collect other information about you generated as a result of our interactions with you, information from third parties, and information that you may directly provide through any phone, mail, fax, and email interactions or any paper registrations that you submit. The information that may be collected includes your name, mailing address, email address, phone number, any personal preferences you choose to provide, and transaction details such as course type, price, date, location and payment information (e.g., credit card number and billing address). Information may also be collected when you interact with us on social media, such as when you “like” us or when you use one of our hashtags.

## How We Use Information and How You Can Control Such Use

The information we collect is used to process orders, to bill and collect payment, to resolve problems, to contact customers or prospective customers, to meet legal concerns or obligations, and to maintain or improve our products and services, including our email and other marketing, our website, and any other of our Internet or other business activities.

If you supply us with your postal address, you may receive mailings from us with information on new products and services or upcoming events. If you do not wish to receive such mailings, you may be removed from our postal mailing list by requesting to be removed using any of the Contact/Opt-Out Methods listed below.

Within our website you have the option to join our email list and receive emails

containing promotional information about our products, services, and offers. In addition, if you provide us with your email address on any of our other website pages, you may automatically be added to our email list and receive such emails. If you do not wish to receive our promotional emails, you may opt-out by contacting us using any of the Contact/Opt-Out Methods listed below.

Persons who supply us with their telephone numbers will only receive telephone contact from us concerning purchases or direct inquiries made by such persons. The information that you give us and information about your order may be combined with other personally identifiable information (such a demographic and past purchase history) available from our records and other sources. This information will be used to make our future marketing efforts more efficient. This information may also be shared with other reputable marketers to bring you offers of interest. This would apply to information that we collect on our website, information that you provide to our HR manager in our registers office. If you prefer that we do not share your name and address with other reputable marketers, please contact us at any of the Contact/Opt-Out Methods listed below and request that your name be marked as “do not share”.

We may provide personally identifiable or other information, without notice to our customer, in response to a lawful request from a law enforcement or government agency or in response to a formal request in a civil action that on its face meets the requirements for such a request. In addition, we may provide personally identifiable information, without notice to our customer, to credit bureaus or collection agencies if we are permitted or required to do so by law.

#### Use of “Cookies” and Similar Tools

“Cookies” and similar tools are essentially small pieces of information that are delivered and received by our website (or, in some instances, by our emails or by banner ads that we may purchase for use on another organization’s website) and stored by your browser on your computer’s hard drive. We and our third-party service providers may use “cookies” or similar tools to learn about visitors’ preferences and Internet session information, to record user-specific information including state of residence or the web pages that a visitor accesses and for how long (commonly referred to as “analytics”). Among other things, “cookies” and similar tools permit us to tailor offerings to website visitor preferences, to improve our website and email marketing, and to provide better service to return visitors to our website. We do not use any information gathered using “cookies” or similar tools for any purpose other than our Internet service, internal business, and marketing objectives. If you want to disable cookies, you can do it by accessing the setting of your Internet browser.

#### Links to Other Websites

Our website contains may links that lead to other website. If you click on these links

Reflex is not held responsible for your data and privacy protection. Visiting those website is not governed by this privacy policy agreement. Make sure to read the privacy policy documentation of the website you to from our website.

#### Protection/Security

We employ reasonable security measures to protect sensitive information, including personally identifiable information, in our possession. While such measures included encryption and authentication measures to protect against the loss, misuse, or alteration of information that we collect from customers or other visitors on our website, no information transmissions on the Internet are completely secure. Consequently, while we strive to secure your personal information, we cannot guarantee such security, and you ultimately provide such information at your own risk.

#### Protecting Children

We do not knowingly permit anyone under the age of 13 to purchase products on our website without parental consent. We encourage parents to supervise and participate in their children's Internet activities, and we urge children to exercise caution and consult their parents before providing any personally identifiable information on the Internet.

#### Updates to Privacy Policy

From time to time, we may update this privacy policy. Notice of such updates which contain any material changes will be posted on our website. You are encouraged to check our website periodically for any material changes to this privacy policy.

#### Contact/Opt-Out Methods

Should you have any questions or concerns regarding your information or privacy related issues, please contact us via any of the methods listed directly below:

Via Mail: Reflex Driving  
School, LLC P. O. Box  
11642 Houston, Tx. 77293

Via Email:  
[Reflexdrivingschool19@gmail.com](mailto:Reflexdrivingschool19@gmail.com)

Via Telephone:  
713-534-1635

Via Facsimile:  
713-751-5353

Upon your request, using any of these methods, we will immediately correct any inaccurate information concerning you that we may have in reasonably obtainable form. You may request to be removed from our email list using any of these methods.